

Nottingham

CityCare News

Quarterly Stakeholder Newsletter

Issue
02
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2024

**Lead Matron
Charlene Johal awarded
Queen's Nurse title
p7**



**Health MoTs
p4**



**Launch of Cultural
awareness guide
p8**



**Matthew Taylor visits
Nottingham CityCare
p13**

About Nottingham CityCare

Nottingham CityCare Partnership CIC is an award-winning community health services provider, rated excellent by the Care Quality Commission (CQC).

We are the largest NHS community health provider in Nottingham, delivering care to support the long-term health and wellbeing of our local community.

We provide health services in the community, ranging from health visiting and education for young families to community nursing and home-based rehabilitation services for older people.

In addition, we operate the city's NHS Urgent Treatment Centre at Seaton House. Our services are delivered across the city in community settings, such as health centres, children's centres, GP practices, nursing homes, and primary care settings, as well as within people's homes.

Our services and staff come into face-to-face contact with more than 450,000 patients a year and our community nurses carry out more than 148,000 patient visits. Nottingham CityCare employs 1,100 clinical and non-clinical staff.



Nottingham CityCare celebrates National Apprenticeship Week

At Nottingham CityCare, one of our strategic aims is to continue to develop the skills and capabilities of our workforce through:

- professional and personal learning
- leadership and managerial training
- apprenticeship programmes

We believe investing in apprenticeships is vital to develop our workforce, as well as

encouraging our staff to develop their careers with us.

During National Apprenticeship Week, we spotlighted some of the 23 apprentices currently working with us.

We interviewed and shared stories of apprentices Callum Smith and Zara Nadif, as well as speaking to Emma Cross, our Apprenticeships and Career Engagement Manager, who spoke about the importance of apprenticeships and the current opportunities available. Watch their interviews below.



Callum



Zara



Emma



Read more on how we celebrated apprenticeship week by scanning the QR code or visit: www.nottinghamcitycare.nhs.uk/about-us/our-news/nottingham-citycare-proud-be-celebrating-national-apprenticeship-week



Welcome to our second Nottingham CityCare News, our quarterly Stakeholder newsletter

Only partnership and innovation will help us meet the needs of our communities.

As Nottingham's largest provider of NHS community health services and a valued partner in the Nottingham and Nottinghamshire health and care system, it is important to recognise the difference everyone here at Nottingham CityCare makes to the people we serve.

Demand is high across all our services and caseloads include patients with growing levels of complexity and multiple conditions.

Meanwhile, we continue to operate in a landscape where resources are limited so we are more focused than ever on finding new ways of working.

Only by being as effective and efficient as possible can we maintain the levels of service requested by our commissioners while retaining our clear focus on high-quality care.

In this issue of Nottingham CityCare News we highlight some of the ways we have been making a difference to our communities.

Through our Transformation Programme (page 6) we are:

- Improving the way teams across Nottingham CityCare work, encouraging innovation, and supporting them to adopt the latest technologies and working practices.
- Redesigning referral criteria to ensure we are focusing the skills and expertise of our staff on the patients who need our care the most. This will improve the quality of care we deliver and help to reduce waiting times for treatment.

Meanwhile we continue to work with our partners, reaching out to our communities to improve access to health and care services.

A great example of this came when District Nurse Natalie Barnaby joined members of the wider system offering health checks in a local supermarket (page 4).

Targeting people aged 40 to 59 who haven't had contact with a healthcare professional in the past two years, they discovered someone with dangerously high blood pressure.

They were swiftly referred for further checks and it was discovered they were close to having a heart attack. This shows how providing services

in an accessible way, closer to the people and communities we serve can make a real difference. Well done to everyone involved.

We continue to lead the way in supporting Nottingham CityCare colleagues to understand the diverse and vibrant communities we serve with the launch of our Cultural Diversity Guide (page 8).

This excellent publication for teams across Nottingham CityCare will help them better understand the people we are caring for, improving understanding and respect, and helping to ensure we all receive the same quality and experience of care.

And finally, we would like to congratulate Lead Matron Charlene Johal who has been awarded the Queen's Nurse title, recognising her outstanding dedication to learning, leadership and excellence in community nursing and healthcare (page 7). She is an example to us all.



Sherry Malik
Chair

Lou Bainbridge
Chief Executive

Working in Partnership

Bulwell and Top Valley Group Health MoTs

District Nurse Natalie Barnaby supported the Bulwell and Top Valley Group's Health MoTs in Bullwell Tesco.

The group's focus was on men's health. To support this, they hosted health checks targeting people aged 40-59 who haven't been seen by a healthcare professional or had a telephone appointment in the last two years.

Participants were asked questions about lifestyle, personal well-being, activity levels, alcohol consumption, body mass index and weight, smoking status, blood

pressure and their readiness to make positive changes.

The checks helped one person in particular with very high blood pressure. They were referred for further checks and it was discovered they were close to having a heart attack.

The checks highlighted another shopper who thought their alcohol intake was moderate but when they completed the weekly intake calculation, they were prompted to make a GP appointment for some support. Our team was able to signpost them to extra support

within the community. While they were in Tesco, they even purchased alcohol-free wine!



Nottingham CityCare's Medicines Management Service



The Medicines Management team offers medication advice, information and guidance to patients and carers who have been referred to the medicine compliance review service. They deliver training to all Nottingham CityCare staff on an annual basis.

The team is split into two main areas: clinical governance and the medicines management complaint service.

Clinical governance deals with standard operating procedures, patient group directions, support for clinical procedures, and guidance and knowledge for the whole of Nottingham CityCare.

The medicines management complaint service receives referrals from GPs and other service users such as the cardiac team, palliative team, and adult social care.

The team's pharmacy technician can visit patients in their homes to conduct medication compliance reviews. This helps patients who may be confused or overwhelmed about their medicine regime; need more information about their medicines; or are experiencing difficulties with dexterity, memory, swallowing or side effects.

Safe, effective, compassionate care is a priority for the medicines

management service.

The team takes time to explain in detail the need for medication, supporting what is important to the patient.

Plans for the future include working on our virtual wards and offering blood pressure readings to patients with hypertension.



Annual NHS Staff Survey Results

We're making a difference to the people and communities we serve, Nottingham CityCare staff tell survey as NHS National Survey results are revealed.



We each have
a voice that counts

More than 89% of staff at Nottingham CityCare Partnership, the biggest provider of NHS community health services in Nottingham, say their work is making a difference to the people and communities they serve, according to results from the national NHS Staff Survey.

This is 5% higher than the previous year's total for Nottingham CityCare and more than 5% above this year's national average.

Meanwhile, more than three quarters of our staff said they would be happy for friends and family to be cared for by their organisation.

In total 75% said they would be happy with standard of care provided if a friend or relative needed treatment – up 2% on the previous year's response and more than 5% above the national average for comparable healthcare provider organisations.

Each year, everyone who works in the NHS in England is invited to

take part in the NHS Staff Survey. It gives a snapshot of how they feel about their working lives. Results released are based on questions asked between September and November 2023.

It captures a national picture alongside local detail, helping colleagues working across the NHS to understand where organisations are doing well and where work is needed to improve their working lives.

Nottingham CityCare's response rate to the survey, conducted in autumn 2023, was 57%. This is an increase of 13% on the previous year and Nottingham CityCare's leadership says this is a positive indicator of growing engagement among the workforce.

Overall, this year's results show an improvement in 79% of the scores for individual questions and a reduction in 21%.

Nottingham CityCare Chief Executive Lou Bainbridge said: "I'm pleased to see improvements in many key areas that matter directly to our patients, such as the care we deliver.

"This is a wide-ranging survey providing a snapshot of where we are doing well and where there is work to do. We will now be drilling into the detail of our results and how we compare to similar NHS providers as we work with colleagues to improve their working lives."

75%
staff enthusiastic
about their job.

65%
achieve good
work life balance.

92% feel
encouraged to
report errors/near
misses/incidents.

Scan the QR code for full results for Nottingham CityCare, NHS England trusts and providers or visit:
www.nhsstaffsurveys.com/results/



Transformation Programme

Nottingham CityCare's transformation programme is working with individual teams across the organisation to create an overall project plan for improvements.

The programme will support teams to deliver projects with continuous communication, engagement, and feedback throughout, ensuring suitable representation from all relevant areas, giving examples of best practice, and celebrating our successes.

Our mission is to make a difference every day to the health and wellbeing of our communities. We believe in kindness, respect, trust,



and honesty when dealing with each other, our partners, and the people we care for. To achieve this, Nottingham CityCare understands

the need to continually innovate, adopting the latest technology and working practices to help us deliver high-quality, effective, and efficient care.

By working with colleagues across the organisation and healthcare system, our transformation programme will drive, monitor, and manage the delivery of individual programmes, control the progress at strategic level, and ensure all work is aligned to our own strategic aims, and the aims of the Nottingham and Nottinghamshire Integrated Care System and regional and national best practice.

Our workforce is our most valuable asset, so we must provide colleagues with the right tools to do their job, offer a culture of respect and civility where we are all treated fairly, value every colleague for their contribution, welcoming comments and ideas to help us improve, innovate, and transform Nottingham CityCare.

The programme has five main strands:

Quality improvement
- developing a culture of improvement to help us provide the most effective and efficient care for all.

Service-led review and redesign – to best meet the needs of the people we care for; we have regular conversations with colleagues to keep evolving our services.



Digital roadmap priorities - improving the way we work through new technology, IT equipment and software.

Five main strands

Community Nursing
- while much of the work will focus on Community Nursing, digital innovation and support for colleagues will apply to all of us.

Cost improvement
– meeting the high demand for the services we provide within the agreed budget.

Spotlight on:

Charlene Johal

Lead Matron awarded prestigious Queen's Nurse title



I love caring for patients and making a difference to the wellbeing of the communities we serve. Every day is different, and I get to meet so many amazing people, patients, and colleagues.

Charlene Johal, Lead Matron at Nottingham CityCare has been awarded the 'Queen's Nurse' title in recognition of her outstanding dedication to learning, leadership and excellence in healthcare.



She becomes one of almost 2,500 nurses to receive the title from the Queen's Nursing Institute in England, Wales and Northern Ireland.

Recipients can apply after at least five years in community nursing and must get through a rigorous assessment and moderation process.

Charlene said: "It was a very proud moment and recognition of all my hard work and dedication to community health care and services.

"I love caring for patients and making a difference to the wellbeing of the communities we serve. Every day is different, and I get to meet so many amazing people, patients, and colleagues."

Charlene qualified as a Nurse in 2004, and has worked in the Community Nurse team, Respiratory Team, as a Community Matron, then onto Lead Matron at Nottingham CityCare.

Queen's Nurse certificates were presented at a ceremony

in London by Dame Elizabeth Anionwu, Queen's Nursing Institute Vice-President and Patron of the Mary Seacole Trust; and Professor Deborah Sturdy, Chief Nurse for Adult Social Care, Department of Health and Social Care.

The Queen's Nurse programme brings together community nurses to develop their professional skills and deliver outstanding patient care in the community.

The Queen's Nurse title will:

- Connect Queen's Nurses with a supportive professional network
- Give access to the institute's developmental programme, bursaries, and networking
- Provide formal recognition of commitment to improving care
- Provide learning and leadership opportunities.

Congratulating Charlene on her award, Nottingham CityCare Director of Nursing, Allied Health Professionals and Quality Judith Douglas said: "I'm so proud Charlene's has been recognised.

"Her dedication and innovation have helped her recently to support and help lead Nottingham CityCare's Community Virtual Ward team, which is supporting more patients to receive assessments and treatments in their homes, rather than requiring a longer stay in hospital."



Cultural Awareness Guide launch

We launched our new Cultural Awareness Guide for all colleagues to support them as they interact with each other, our partner organisations, and Nottingham's diverse communities.

Better engagement with all communities in Nottingham will help ensure everyone has equal access to Nottingham CityCare services and receives the same quality and experience of care.

The 96-page guide will help Nottingham CityCare treat everyone with understanding and respect so staff can better understand and match care with individual patient's needs.

Although there are various dimensions and elements that contribute to an individual's culture, the guide focuses on characteristics based on religious beliefs and ethnic heritage.

The guide is divided into three main sections, which cover areas such as cultural religious practices, dietary requirements, dress and modesty, holy days and festivals, and geographic location.

Developing a diverse, inclusive, and culturally skilled workforce will create an environment where everyone's voice is heard, and everyone feels valued and respected, leading to the delivery of more effective and efficient care to all the communities we serve.

Fiona Cambridge, Equality, Diversity and Inclusion Manager at Nottingham CityCare explained why the new Cultural Awareness Guide is so important.

"Our workforce is committed to increasing their knowledge and understanding of the different cultures in Nottingham.

"This guide is a tool to support individuals, giving them an overview of some of the diverse cultures within both Nottingham CityCare and across the population. With increased knowledge and awareness, colleagues will be better equipped to understand how best to tailor their support to the needs of each individual patient."



This will be an excellent tool to help teams across Nottingham CityCare, making a real difference as they interact with each other, our partners and the people we provide care for.

Nottingham CityCare Partnership Chief Executive Lou Bainbridge welcomed the introduction of the guide saying: "We serve a diverse and vibrant population with people from many different cultures, faiths and parts of the world.

"This will be an excellent tool to help teams across Nottingham CityCare, making a real difference as they interact with each other, our partners and the people we provide care for."



Nottingham CityCare introduces new Freedom to Speak Up Champions



Nottingham CityCare has unveiled six new Freedom to Speak Up Champions to help promote patient safety and delivery of high-quality care.

Freedom To Speak Up aims to give staff throughout the NHS the confidence to raise concerns about aspects of their working lives that are preventing them from fulfilling their full roles or hindering the provision of safe effective care. Each organisation has its own Freedom to Speak Up Guardian.

Nottingham CityCare's Freedom to Speak Up Guardian, Carolin Tomlinson, is now supported by 14 trained champions working across the organisation who offer access to impartial and confidential advice and support.

Carolin said "We know that giving colleagues the confidence and opportunities to speak up about concerns, as illustrated by our growing team of Freedom to Speak Up champions, plays a key

role in supporting staff wellbeing, patient safety and maintaining high quality care.

"Everyone should feel able to be transparent, and our role as a Freedom to Speak Up team at Nottingham CityCare is to encourage honest feedback as we strive for continual improvement and greater insight into how we might do things differently to develop a more effective workforce who deliver even better care."

Freedom to Speak Up was developed in 2015 following an inquiry into the care provided at Mid Staffordshire NHS Foundation Trust which identified that staff were aware the quality of care was not as it should be but had not felt able to raise concerns.

The inquiry recommended NHS Trusts and organisations delivering NHS services adopt Freedom to Speak Up to enable staff to be open and transparent about what was happening across their organisations.

Meet Nottingham CityCare's new Freedom to Speak Up Champions:

Erica Pearce, Project Support Officer: Equalities, Diversity and Inclusion/ Reducing Inequalities

Kelly Catchpole, Pharmacy Technician

Orla Elston, Diabetes Specialist Nurse

Kath Browning, Family Nurse

Rob Oakley, Children's 0-19 Project Support Officer

Mike Beak, Transformation Manager

Scan the QR code to find out more about our Freedom to Speak Up Guardian and champions, or visit:

www.nottinghamcitycare.nhs.uk/about-us/our-news/meet-our-freedom-speak-champions



Freedom to
**speak
up**

Nottingham CityCare's Shazia Fatima hosts a Cultural awareness and multi-faith event for colleagues

As the largest NHS community healthcare provider in Nottingham, serving the city's diverse and vibrant communities, we hosted a multi-faith and cultural awareness drop-in session to learn more about the faiths and cultures within our Urgent Care Response team.

Organised by Occupational Therapist Shazia Fatima and supported by the Urgent Community Response team, the event gave colleagues the chance to discuss, and learn about one another's cultures, values, and beliefs.

This allows us to care for our patients more effectively, exhibit mindfulness, and show compassion not just for one another but also for the individuals within our communities that we care for.

Nottingham CityCare staff attending the event enjoyed food and drink from a range of cultures, as well as various stands showcasing materials and information on the different faiths and cultures within CityCare and the city of Nottingham.

Information about Nottingham CityCare's Staff Network groups and their contacts were shared at the event. The network groups are designed to help staff support each other and ensure there are advocates for under-represented groups including:

- Disability, Ability and Wellness Network (DAWN)
- Unpaid Carers Network
- LGBTQ+ Network
- Menopause Network
- Ethnic Equality Network

Copies of our new Cultural Awareness guide were shared with colleagues, which highlights religious beliefs, symbols, holy days and festivals, diet, and food customs, and more.





Team Spotlight:

Front Door *Integrated Discharge Team*



The Front Door Integrated Discharge Team, based at Nottingham's Queen's Medical Centre, supports safe and appropriate discharge of patients, reducing lengths of stay and admissions.

The team includes nurses, physiotherapists, occupational therapists, and assistant practitioners who assess patients who are well enough to return home (that is, there is no medical need for them to be in hospital) but need extra support in the community.

They cover admission and discharge areas within the QMC's Emergency Department, Fracture Clinic, Same Day Emergency Care, Acute Medicine Receiving

Area, admission wards, and discharge units such as discharge lounge and Transfer of Care Unit.

Each in-depth assessment considers a patients' abilities, restrictions and needs in managing their daily personal activities, domestic tasks, mental health and wellbeing, and mobility.

The team then identifies the most appropriate support required. These discharge plans are discussed with the patient, their family or carers and the medical team.

Support that can be put in place for patients includes equipment, referral to community teams, such as urgent response teams, therapy teams, district nurses or the Homelessness Team.

They can also provide signposting for additional information, such as help with shopping, cleaning, and assistive technology.

"The team's work has helped reduce the number of hospital admissions, overcrowding and the number of hours patients spend in the Emergency Department".

Ann James, Team Manager said:

The team's work has helped reduce the number of hospital admissions, overcrowding and the number of hours patients spend in the Emergency Department.

Prevention: Safeguarding Service

Our Safeguarding Team provides advice and support to Nottingham CityCare colleagues caring for some of the most vulnerable adults and children in Nottingham.

Safeguarding means protecting someone's health, wellbeing, and human rights; enabling them to live free from harm, abuse, and neglect.

If concerns are raised about a child, young person, family, or vulnerable adult the team can advise and support on any action needed and signpost to other agencies and professionals.

They have experience across children and adult safeguarding, including domestic abuse and mental capacity, providing safeguarding supervision for teams working with children and adults at risk.

Safeguarding is a legal requirement and is part of essential training for everyone



As a team, we are passionate about our work and proud of our contribution to Nottingham CityCare, helping to make a difference every day – particularly for some of the most vulnerable in our communities.

who works for Nottingham CityCare. It helps all Nottingham CityCare colleagues to protect everyone we care for and support staff to raise concerns with confidence, knowing they will be taken seriously.

The team consists of nurses, allied health professionals, social workers, support staff and administration support. Based at Sherwood Rise Health Centre, they provide support across Nottingham.

The team also encompasses the MASH (Multi Agency

Safeguarding Hub) based at Loxley House, Nottingham City Council's headquarters, working alongside children's social care and the police.

Elizabeth Richardson, our Named Nurse for Safeguarding and Head of Safeguarding, said: "As a team, we are passionate about our work and proud of our contribution to Nottingham CityCare, helping to make a difference every day – particularly for some of the most vulnerable in our communities."

Spotlight on:

Chanelle Maxwell-Bowen

Rehabilitation Team Clinical Lead



Chanelle joined Nottingham CityCare as a Rehabilitation Support Worker in 2012, having worked as a Rehabilitation Assistant at The Oaks, working closely with the Nottingham CityCare Rehabilitation team.

In 2013, she began a four-year Physiotherapy degree at university

but remained on the bank with Nottingham CityCare as a rehabilitation support worker for the first two years of her studies.

She returned as a qualified Physiotherapist working within the Integrated Reablement team in 2017. Today, Chanelle is Clinical Lead for the team she originally started in, having been

successfully promoted in 2023.

Chanelle's team describe her as "an extremely valued colleague, a shining example of what can be achieved personally and within Nottingham CityCare."

Matthew Taylor, Chief Executive of the NHS Confederation, visits Nottingham CityCare

Nottingham CityCare hosted Matthew Taylor, Chief Executive of the NHS Confederation who was on a fact-finding trip for the Confederation.

He was welcomed by our Chief Executive, Lou Bainbridge, before meeting teams who were showcasing some of our teams' skills, expertise, and values.

Matthew spoke with Nottingham CityCare's Integrated Respiratory and Oxygen Service and the Targeted Healthy Lifestyles Service, before finding out more about our volunteering, and preceptorship programmes.

He visited the Urgent Treatment Centre (UTC), which is run by Nottingham CityCare, where he met Angela Barnett-Connolly and Sara Spruce from the Urgent Community Response Team to learn how they help reduce Accident and

Emergency admissions by responding to several key areas, such as falls.

Finally, Jim Quinn, Head of the UTC gave a presentation about the UTC.

Matthew said he was "very impressed" with what he'd seen and there is "fantastic work being done in the community".

Lou Bainbridge said: "We were very proud to host Matthew and

showcase all the wonderful work we do at Nottingham CityCare.

"He showed great interest in all our teams and when visiting the UTC. I'd like to thank all the teams that took part in the visit."

Scan the QR code to watch Matthew's full reflections on his visit.



Nottingham CityCare colleagues complete the *CityCare Management Programme*

Eight Nottingham CityCare colleagues completed the Management Programme as part of our commitment to develop management capability, best practice, and support for managers.

The programme is part of our Leadership and Management Development Framework, which underpins our long-term strategy, workforce objectives and training plan, and our response to what colleagues told us in the 2022 NHS Staff Survey plan.

Work includes participants undertaking a problem solving project looking at ways to improve the delivery of care for our communities.

Speaking after the presentation ceremony, Simon Burrows, Associate Director of Transformation and Sustainability, said: “We recognise how important it is to develop managers within our leadership ethos at CityCare. Well done and thank you to all graduates.

“It is great to see the presentations coming out of the programme. They are much more than desk-top or classroom projects, they are offering real-world improvements and innovations in the way we work together in our teams and how we care for people in

our communities. I’m really looking forward to seeing how they can be developed into day-to-day practice and business-as-usual policies.”

Congratulations to the eight Nottingham CityCare colleagues who completed the Management Programme.

Kate Warman, Ann Belcher, Louise Rowley, Amy McDonald, Cara Blackshaw, Angela Barnett-Connolly, Suzie Keegan and Wendy Shelvey

It is great to see the presentations coming out of the programme. They are much more than desk-top or classroom projects, they are offering real-world improvements and innovations in the way we work together in our teams and how we care for people in our communities. I’m really looking forward to seeing how they can be developed into day-to-day practice and business-as-usual policies.



Investing in *our people*

Annie Alleyne, Ethnic Equality Staff Network Chair, to attend Institute of Leadership and Management (ILM) coaching course!

After completing the Nottingham CityCare Leadership Development programme, having a talent meeting with Julian Eve, who leads the programme, and an appraisal with her Team Leader, Annie identified an opportunity for professional development via the ILM - Level 5 Coaching and Mentoring course.

Following approval of a funding application, Annie Alleyne - Learning and Development team Administrator and Chair of our Ethnic Equality Staff Network will be attending the ILM's Level 5 Coaching course in July.

Once she has completed the course, Annie plans to offer coaching sessions to staff, initially in the Ethnic Equality Staff Network, followed by other staff members who have completed the Leadership Development Programme.

The coaching course, which Annie will use as a pathway to progression, is an opportunity that followed taking part in our Leadership Development programme.

Speaking on the course opportunities, Annie said: "I'm really excited about completing the coaching course and having the opportunity to add value to the organisation by using what I learn to support colleagues. The Leadership Development Programme has given me options for professional development."



Working together to do *what's best for our patients*

Case study: How Community Matrons Alecia Johnston and Cathy Kerr work with partner organisations to support patients with multiple health and social care needs.

Patient A* is in their 60s and had been referred by their GP following several falls and hospital admissions.

They were living with multiple conditions, were very frail and living in poor housing, on a low income with little social contact.

Following an initial medication review the patient was referred to the Specialist Community Diabetes Service, Reablement Team, Community Dietician and Bone Health Team.

They received advice on diet, exercise and help with their medication regime. Meanwhile, Alecia and Cathy helped to set up multi-disciplinary team meetings (MDT) with her GP.

A social prescriber and social services supported the patient to secure initial funding for equipment to help improve their diet and they were eventually re-housed to a warden-supported complex.

More recently, the patient has been monitoring their own glucose levels, improving their diet, and reducing insulin doses.

Not only does work like this reduce further hospital admissions, but it also supports longer-term wellbeing and is a great example of truly joined up care with the patient at the heart of all our decisions.

*Some details have been changed to protect patient identity



Work with us



Nottingham CityCare is looking for nurses and allied health professionals at all stages of their careers, from students to mature candidates thinking about a return to work. We are also looking for people to join us in vital support services

including clerical and administration work, human resources, training, caretaking, domestic assistants, and supervisors.

We have part-time or full-time roles, flexible hours, and contract roles available, for those looking to start a career at Nottingham CityCare. We also have a quick, simple, and supported approach to recruitment.



Volunteering at Nottingham CityCare

Nottingham CityCare is calling for volunteers to help keep people well in the city.

Chief Executive Lou Bainbridge said: "Volunteering with us gives people the opportunity to make a real difference in their local community, supporting patients and becoming part of the larger Nottingham CityCare family.

"Volunteering is also a fantastic way to learn new skills and meet new people. We have volunteering opportunities throughout the organisation, from meeting and greeting people visiting our clinics and Urgent Treatment Centre on London Road, to assisting in administrative roles.

"Whether you have a personal connection to Nottingham CityCare or just want to give something back to your community, we want to hear from you."

You can also visit our stand at recruitment fairs at various locations in and around Nottingham.

Follow us on social media and stay up to date at where we will be, and come and have a chat with us.

For our current vacancies scan the QR code or visit here www.nottinghamcitycare.nhs.uk/work-for-us or scan the QR code.



Did you know this magazine is available in another language?



If you would like this newsletter in a different language, please email ncp.citycarecommunications@nhs.net

Jeśli chcieliby Państwo otrzymać ten biuletyn w innym języku, prosimy o przesłanie e-maila pod adresem ncp.citycarecommunications@nhs.net

Dacă doriți acest buletin informativ într-o limbă diferită, vă rugăm să ne trimiteți email la ncp.citycarecommunications@nhs.net

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